

Wednesday 17 May 2017 – Morning

GCSE INFORMATION AND COMMUNICATION TECHNOLOGY

B061/02 ICT in Today's World

Candidates answer on the Question Paper.

OCR supplied materials:

None

Other materials required:

None

Duration: 1 hour



Candidate forename				Candidate surname			
Centre numb	er			Candidate nu	ımber		

INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer all the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do not write in the barcodes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is 60.
- Quality of Written Communication will be assessed in questions marked with an asterisk (*).
- This document consists of 12 pages. Any blank pages are indicated.



1 A multi-national company has a Voice-over-IP (VoIP) telephone system for use by its employees. **Fig. 1** shows a VoIP telephone unit.

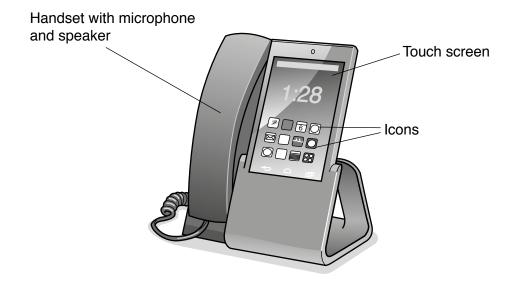


Fig. 1

(a)	Exp unit:	lain why each of the following hardware devices is included as part of the VoIP telepho	one
	(i)	Microphone	
	(ii)	Speaker	
	(iii)	Touch screen	
			[2]

(b)	Wh:	at is the purpose of an icon?
		[2]
(c)	Des	cribe how a VoIP system sends a voice message from one telephone to another.
		[3]
(d)	(i)	Describe two advantages to the company of its employees using a VoIP telephone system.
		1
		2
		[4]
	(ii)	Explain one disadvantage to the employees of using a VoIP telephone system.

- 2 A manufacturing company employs 100 engineers to make parts for machines. Each engineer is required to write down details of each job on a paper job sheet. A database has been created to store the information gathered from the job sheets.
 - (a) Data can be stored in the database in any of the following data types:
 - integer;
 - real number;
 - date;
 - · Boolean;
 - text.

Complete the table below to identify the **most** appropriate data type for each field in the database.

Field name	Example data	Data type
Job_number	10998012	
Engineer_family_name	Broonell	
Engineer_first_name	Robert	
Part_ID	PNX299R	
Hours_worked	5.5	
Date_job_completed	22/10/2016	

[6]

(b)	Freya, an administration assistant in the company, enters the data from the engineers' job sheets into the database. The data must be entered accurately.
	Freya uses batch totals and hash totals as she enters the data for each job. Describe how batch and hash totals can be used to try to ensure that she enters accurate data.

Disc	cuss the	benefit	s and dr	awbacl	ks of ha	aving a	LAN in	a hom	e.		
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			• • • • • • • • • • • • • • • • • • • •				•••••			 	•••••
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_^P	lain how Hilda	should	organise	and	name	her	folders	to	ensure	the	efficient	storage
retri	eval of her files	i.										
••••							••••••					
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 Mal	icious software	such as										
	icious software		key logg	ing so	oftware	e, car	ı cause	pro				
	icious software		key logg	ing so	oftware	e, car	ı cause	pro				
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	(b)	Describe one way a user could reduce the risks from key logging software on their computer.
		[2]
6	eye	onged use of computers can cause health problems such as repetitive strain injury (RSI) and strain. Taking regular breaks away from the computer is one way that computer users can try revent these problems.
	(a)	State one other way, apart from taking regular breaks, that a computer user can try to avoid getting RSI .
		[1]
	(b)	State two other ways, apart from taking regular breaks, that a computer user can try to avoid getting eye strain .
		1
		2
		[2]

There are billions of digital devices in use around the world. These devices affect the environment in a range of ways.
Discuss the environmental impact of digital devices.
[8]

END OF QUESTION PAPER

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