Surname	Centre Number	Candidate Number
First name(s)		2

GCE A LEVEL



A510U10-1

wjec cbac



BUSINESS – A level component 1 Business Opportunities and Functions

2 hours 15 minutes

	For Exa	aminer's us	e only
	Question	Maximum Mark	Mark Awarded
Section A	1.	4	
	2.	9	
	3.	11	
	4.	14	
Section B	5.	10	
	6.	8	
	7.	14	
	8.	10	
	Total	80	

INSTRUCTIONS TO CANDIDATES

Use black ink or black ball-point pen. Do not use gel pen or correction fluid.

Write your name, centre number and candidate number in the spaces at the top of this page.

Answer **all** questions.

Additional space is provided for some questions within the booklet (if required). If further space is required for any question, you should use the lined page(s) at the end of this booklet. The question number(s) should be clearly shown.

INFORMATION FOR CANDIDATES

The number of marks is given in brackets at the end of each question or part-question. You are reminded of the necessity for good English and orderly presentation in your answers.



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Answer all the questions in the spaces provided.	
SECTION A	
Entrepreneurs	
Explain two reasons why entrepreneurs are important to the UK economy.	[4]
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(b)	Evaluate the extent to which changes in income can affect the demand for inferior goods.	[6]
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3. Sink or swim

Water Sports is a well-established business selling a range of sporting equipment for surfing, swimming and canoeing. It trades from a rented hut on a beach in a popular tourist destination on the Cornish coast. The business has faced increased competition and falling profits over the last three years.

6

In 2020, Water Sports made a net profit of \pounds 34500 and its net profit margin was 4.8%. Below is an extract of Water Sports' 2021 profit and loss account (income statement).

	£
Revenue	130 000
Gross profit	72450
Advertising	10000
Labour	30200
Maintenance	2000
Rent	20000

- Advertising is paid monthly.
- Rent is paid monthly in advance.
- Labour includes overtime paid to permanent staff in busy periods.
- Maintenance includes a monthly charge plus a charge per call out.

Using the information above:

- (a) Identify **one** example of a semi-variable cost.
- (b) Calculate the net profit for 2021.





[1]

......

[2]

only

(C)	Calculate the net profit margin for 2021. [2]	only
(d)	Evaluate the impact of the change in net profit and net profit margin on Water Sports. [6]	
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4. **Break-even at PB Coffee Shop**

Paul and Baljit have owned PB Coffee Shop in Birmingham for just over three years. The average price of a drink in their coffee shop is £2.35 but they are considering increasing the average price to £3. Paul and Baljit sell an average of 6000 drinks a month. They estimate that the number of drinks sold will remain the same when they increase the price. The owners estimate that fixed costs will rise by £1000 per month due to hiring a part-time, salaried manager. All other costs, including variable costs of £1 per drink, are estimated to remain the same.

The break-even chart below shows the monthly total revenue, fixed costs and total costs of PB Coffee Shop before any changes Paul and Baljit are considering.





Examiner only

		Ex	am
(a)	Using the costs and prices given on the previous page, draw and label on the break-even chart:		only
	(i) the new total revenue line.	[1]	
	(ii) the new total costs line.	[1]	
(b)	Explain how these changes have affected the break-even point.	[2]	
(C)	Evaluate the usefulness of break-even to the stakeholders of a business.	[10]	
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SECTION B	
Place	
Armani is a famous Italian fashion brand known for designing, manufacturing, distributing and retailing luxury clothing and accessories such as jewellery, eyewear, fragrances and cosmetics. Armani uses a multi-channel approach to distribute its products, including its own stores and website and through other retailers. The Armani brand has a dominant presence in many countries around the world.	
Evaluate the impact on Armani of using various distribution channels. [10]	



		Exa
Additional space for Question 5 only	 	
	 	••••••

6. Cash flow

Nisha has been running a gift shop for the last 2 years. She has produced the cash flow forecast below based on last year's trade.

	Nov	Dec	Jan	Feb	Mar	Apr
	£	£	£	£	£	£
Total cash inflows	6 500	7 500	6000	5500	5000	5000
Total cash outflows	7 500	8850	6825	6400	6725	6225
Net cash flow	(1000)	(i)	(825)	(900)	(1725)	(1 2 2 5)
Opening balance	5450	4450	3 100	2275	1 375	(350)
Closing balance	4450	3 100	2275	1 375	(350)	(ii)

(a) Calculate:

(i) Net cash flow for December.

(ii) Closing balance for April.

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[1]

[1]

Examiner only

b) Explain the potential limitations to a business of cash flow forecasting.	[6]
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Mana	ging	productivity at Tread Carefully	Exa		
Tread major	ead Carefully is an established business that produces and supplies tyres to a variety of ajor vehicle manufacturers in the UK and Europe. 2019, the owners calculated the capacity utilisation of the business to be 84%. Production vels for 2020 have averaged 32400 tyres a month. The maximum production capacity of the ctory is 450000 tyres a year.				
In 20 ⁻ levels factor					
Over Rece comn not co	the la ntly, e nunica onside	st three years, Tread Carefully has doubled its number of employees to 190 people employees indicated their dissatisfaction with their managers about the lack of ation with them as the business has grown. Employees also feel that their views ar ered and their responsibilities are unclear.	e.		
The c their a system staff a incluc	owner appro m. Th and ha led in	s want to introduce management by objectives (MBO) as a method to improve ach to setting targets for employees and to form part of its new staff appraisal e owners also want managers to be more aware of how they are managing their ave recently paid a consultant to deliver a session on improving performance, whic formation on McGregor's theory X and theory Y .	:h		
(a)	(i)	Calculate the capacity utilisation for 2020.	2]		
	(ii)	Explain the impact of this change in capacity utilisation to Tread Carefully.	2]		
(b)	Desc	cribe McGregor's theory X and theory Y.			



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c) Explain the advantages and disadvantages to Tread Carefully of using management by objectives (MBO). [6]			٦E
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Operations management and technology	
Evaluate the importance and impact of using technology in the operations of a business.	[10]
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Question number	Additional page, if required. Write the question number(s) in the left-hand margin.		



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