| Surname       | Centre<br>Number | Candidate<br>Number |
|---------------|------------------|---------------------|
| First name(s) |                  | 2                   |
|               |                  |                     |

GCE A LEVEL



A510U20-1

THURSDAY, 9 JUNE 2022 – MORNING

# BUSINESS – A level component 2 Business Analysis and Strategy

2 hours 15 minutes

| For Examiner's use only |                 |                 |  |
|-------------------------|-----------------|-----------------|--|
| Question                | Maximum<br>Mark | Mark<br>Awarded |  |
| 1.                      | 7               |                 |  |
| 2.                      | 11              |                 |  |
| 3.                      | 11              |                 |  |
| 4.                      | 17              |                 |  |
| 5.                      | 12              |                 |  |
| 6.                      | 22              |                 |  |
| Total                   | 80              |                 |  |

ADDITIONAL MATERIALS

A calculator.

wjec cbac

## **INSTRUCTIONS TO CANDIDATES**

Use black ink or black ball-point pen. Do not use gel pen or correction fluid.

Write your name, centre number and candidate number in the spaces at the top of this page.

Answer **all** questions.

Additional space is provided for some questions within the booklet (if required). If further space is required for any question, you should use the lined page(s) at the end of this booklet. The question number(s) should be clearly shown.

## **INFORMATION FOR CANDIDATES**

The number of marks is given in brackets at the end of each question or part-question. You are reminded of the necessity for good English and orderly presentation in your answers.







| (a)          | Outline what is meant by depreciation.  | [2]       | only |
|--------------|---|-----------|------|
|              |   |           |      |
|              |   |           |      |
| Vhei<br>nd a | n it was new, one of the cars in the graph on the previous page was valued at £16000 after 8 years had a residual value of £5800. |           |      |
| (b)          | Calculate the value of this car after 4 years.  | [3]       |      |
|              |   |           |      |
|              |   |           |      |
|              |   |           |      |
|              |   |           |      |
|              |   | •••••     |      |
| (C)          | Describe the correlation between the value of a car and its age, as shown in the grap   | h.<br>[2] |      |
|              |   | •••••     |      |
|              |   |           |      |
|              |   |           |      |
|              |   |           |      |
|              |   |           | 7    |
|              |   |           |      |
|              |   |           |      |
|              |   |           |      |
|              |   |           |      |



(A510U20-1)

|       |  | Budgeted<br>(£)                     | Actual<br>(£)     | Variance<br>(£) |    |
|-------|--|-------------------------------------|-------------------|-----------------|----|
|       | Sales revenue                              | 1200000                             | (i)               | 180000 Adverse  |    |
|       | Raw materials                              | 200000                              | 180500            | (ii)            |    |
|       | Labour                                     | 230000                              | 240250            | (iii)           |    |
| (a)   | Outline what is mea                        | ant by an adverse va                | ariance.          |                 | [2 |
| (b)   | (i) Calculate the                          | actual sales revenu                 | le.               |                 | [1 |
| Calci | ulate the variances a<br>(ii) Raw material | nd state whether the<br>s variance. | ey are favourable | or adverse.     | [1 |
|       |  | ice.                                |                   |                 | [1 |
|       |  |                                     |                   |                 |    |
|       |  |                                     |                   |                 |    |



Examiner only

Examiner only Discuss two ways the manufacturing business may respond to these variances. (C) [6] ..... A510U201 05 ..... Additional space for Question 2(c) only ..... 11



3. Silvers plc is a jewellery company that provides a range of jewellery items to customers throughout the UK. Amongst its wide portfolio of products, its diamond and emerald necklace is its best-selling line, despite the premium pricing strategy used.

The company has experienced pressure from its shareholders, who are demanding higher returns, so the Board of Directors decided to hold a meeting. When reviewing past and forecasted sales figures, the accountant advised that it would be worth considering the level of income elasticity of demand. She believes that this may explain some of the sales patterns the business has experienced and help to guide decision making, particularly in relation to improving the return for its shareholders. The accountant provided the following information:

#### Table 1:

|  | 2020   | 2023*  |
|--|--------|--------|
| Average household income level per year                  | £29400 | £31200 |
| Annual sales of the diamond and emerald necklace (units) | 6890   | 7 524  |

#### \*forecast figures

The accountant also provided some key financial data from the 2020 financial accounts:

#### Table 2:

|                                     | £         |
|-------------------------------------|-----------|
| Gross profit                        | 2600000   |
| Net profit                          | 1 500 000 |
| Shareholders' funds                 | 8400000   |
| Non-current (long term) liabilities | 8200000   |

(a) Calculate the return on capital employed for 2020. Show your answer to 2 decimal places.

06

Examiner only

[2]

| (b) | (i)   | Calculate the income elasticity of demand for the diamond and emerald neckla           | ce.<br>[4] | Examiner<br>only |
|-----|-------|--|------------|------------------|
|     |       |  |            |                  |
|     |       |  |            |                  |
|     | (ii)  | Classify the type of income elasticity of demand for the diamond and emerald necklace. | [1]        | 001              |
|     | (iii) | Explain how the level of income elasticity calculated above may impact Silvers plc.    | [4]        | A 510U2          |
|     |       |  |            |                  |
|     |       |  |            |                  |
|     |       |  |            | 11               |
|     |       |  |            |                  |



A510U201 07

Examiner only

- 4. Muddy Boots Ltd manufactures and sells a range of footwear for a variety of outdoor activities, including hiking, horse riding, rugby and football. It is well established and has an online presence, as well as several retail outlets in locations around the UK. The Board of Directors is made up of three brothers who started the company together, who are considering further ways for the business to grow. The youngest brother, who is the marketing director, makes quick decisions and believes they should try to expand into the French market due to limited competition. However, the eldest brother, who is the financial director thinks that when making strategic decisions they would be better using scientific decision-making tools.
  - (a) Explain why scientific decision-making tools are appropriate when making strategic decisions. [4]

The brothers are considering three options to grow the business:

| Option 1 | Takeover an existing French footwear business.   |
|----------|--|
| Option 2 | Widen the product portfolio by developing new footwear for a range of water sports such as kayaking, sailing or windsurfing. |
| Option 3 | Develop a new range of footwear for the fashion market including trainers, flip flops and high heels.                        |







| (c) Evaluate the three options to grow the business using quantitative and qualitative information and advise Muddy Boots Ltd on the best option. | [10] |
|---|------|
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   |      |
|   | •    |



Examiner only

|   | Examiner<br>only |
|---|------------------|
|   |                  |
| Additional space for Question 4(c) only |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   | 17               |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |
|   |                  |



|                                   |   | ٦Exa |
|-----------------------------------|---|------|
| Mül<br>Eur<br>brar<br>(Pri<br>owr | ler UK & Ireland is owned by a German company, which employs 24000 people throughout ope. In the UK, Müller UK & Ireland develops, manufactures and markets a wide range of nded and private label dairy products made with milk from more than 1650 British farms. vate label means that Müller produces products on behalf of other companies who put their n label onto the products). | 0    |
| The<br>217                        | Müller brand is the 8th most chosen brand in the UK, picked from shelves more than million times each year.   |      |
| Mül                               | ler UK & Ireland comprises three business units:  |      |
| •                                 | Müller Milk & Ingredients is Britain's largest producer of branded and private label fresh milk and other dairy products, with a network of dairies and depots servicing customers throughout the country.  |      |
| •                                 | Müller Yogurt & Desserts is the UK's leading yogurt manufacturer responsible for major brands like Müllerlight, Müller Corner and Müller Rice. It produces chilled desserts and yoghurts for other large companies.   |      |
| •                                 | Milk & More delivers daily essentials to more than 500000 homes in England, via a network of 53 local fulfilment centres. The milkman is arguably the original home delivery service and Milk & More is ensuring that this great British tradition continues.   |      |
|                                   | Source: https://www.muller.co.uk/about-muller/muller-uk-ireland/  |      |
|                                   |   |      |
| (b)                               | Discuss how the Ansoff Matrix may be of use to Müller UK & Ireland. [10]  |      |
| ••••••                            |   |      |
|                                   |   |      |
|                                   |   |      |
| ······                            |   |      |
| ······                            |   |      |



|   | Exa<br>( |
|---|----------|
|   | ······   |
|   | ······   |
|   | ······   |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   | ••••••   |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
| Additional space for Question 5(b) only |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |
|   |          |



6. easyGroup Holdings Ltd is a company owned by Sir Stelios Haji-Ioannou that controls the 'easy family of brands' which is most famous for its airline – easyJet. However, several other brands operate under this company including easyPizza, easyMobile and easyHotel.

the **easy**® family of brands

easyHotel is the owner, developer, operator and franchisor of its hotels. Its strategy is to target the 'super budget' segment of the hotel industry by marketing clean, comfortable and safe hotel rooms to its customers, and currently has 37 hotels in the UK and Europe, 25 of which are operated by franchisees.

easyHotel's mission statement is 'to make being there accessible for everyone. We aim to provide a great place for a good night's sleep, in a great location, at a great price. Nothing more and nothing less!'.

In line with its ambitious growth strategy, easyHotel continues to target carefully selected locations to expand its portfolio of self-managed and franchised hotels. It believes the opportunity to develop its portfolio in key European cities is significant and its newly established European development team has been focussed on pursuing opportunities in these markets.

For self-managed hotels (hotels owned and run by easyHotel) easyHotel believes there is potential for 12000 more hotel rooms primarily in the UK, France and Spain with an additional opportunity for 15000 more franchised hotel rooms across the UK, Europe and the Middle East.

| (a) | Evaluate the usefulness to the stakeholders of easyHotel having a mission statemer | nt.  |
|-----|--|------|
|     |  | [10] |



© WJEC CBAC Ltd.

Examiner only

|                  |                |                     |      |        |  | on |
|------------------|----------------|---------------------|------|--------|--|----|
|                  |                |                     |      |        |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     | <br> | <br>   |  |    |
|                  |                |                     |      |        |  |    |
|                  |                |                     |      |        |  |    |
| dditional space  | e for Question | <b>6</b> (a) only   | <br> | <br>   |  |    |
| dditional space  | e for Question | <b>6(a) only</b>    | <br> | <br>   |  |    |
| dditional space  | e for Question | <b>6</b> (a) only   |      | <br>   |  |    |
| dditional space  | e for Question | <b>6</b> (a) only   | <br> | <br>   |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only | <br> | <br>   |  |    |
| dditional space  | e for Question | ı <b>6</b> (a) only | <br> | <br>   |  |    |
| dditional space  | e for Question | 1 <b>6</b> (a) only |      | <br>   |  |    |
| dditional space  | e for Question | 1 <b>6</b> (a) only | <br> | <br>   |  |    |
| dditional space  | e for Question | 1 <b>6</b> (a) only |      |        |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only |      | <br>   |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only |      |        |  |    |
| dditional space  | e for Question | 1 <b>6</b> (a) only |      |        |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only |      |        |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only |      | ······ |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only |      |        |  |    |
| dditional space  | e for Question | 6(a) only           |      |        |  |    |
| dditional space  | e for Question | • <b>6</b> (a) only |      |        |  |    |
| Additional space | e for Question | 6(a) only           |      |        |  |    |
| Additional space | e for Question | • <b>6</b> (a) only |      |        |  |    |
| Additional space | e for Question | • <b>6</b> (a) only |      |        |  |    |



Examiner only To what extent is franchising an appropriate method of growth for easyHotel? [12] (b) ..... ..... ..... ..... ..... ..... .....



|                            |                       | 0 |
|----------------------------|-----------------------|---|
| Additional space for Quest | ion <b>6</b> (b) only |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            | END OF PAPER          |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
|                            |                       |   |
| 17 em/rea                  | 2401+4 (45101/20.1)   |   |

| Question number | Additional page, if required.<br>Write the question number(s) in the left-hand margin. | Examin<br>only |
|-----------------|--|----------------|
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |
|                 |  |                |



| Question number | Additional page, if required.<br>Write the question number(s) in the left-hand margin. | Examine<br>only |
|-----------------|--|-----------------|
|                 | -  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |
|                 |  |                 |





# PLEASE DO NOT WRITE ON THIS PAGE

